

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of December 2018

C.G.No:121/2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Viswanatha Rao,
Dakkili,
Venkatagiri,
Nellore -Dist

Complainant

AND

1. AE/O/Dakkili
2. ADE/O/Venkatagiri
3. DE/O/Naidupet

Respondents

ORDER

1. The case of the complainant is that both the 11 KV line feeding the agriculture supply and the LT line feeding domestic services are lying and erected on the same poles because of which the agriculture motor pump sets getting burnt and requested for shifting of 11 KV line.
2. The Respondent No.1 in his written submission submitted to the Forum stated that the complaint was verified and found that proper clearance is being maintained between agriculture supply and LT supply lines.
3. A personal hearing was conducted and both parties attend.
4. Both parties reiterated the same facts of written submission which were earlier submitted to the Forum.
5. The Respondents being the technical persons stated that they had inspected the location of the complainant and found that the domestic line is existing with 2 core cable and there is proper clearance between the 11 KV line and LT line. On other hand the complainant didn't submit any proof in support of his version that the agriculture pump sets were being burnt only due to the existing HT/LT line.
6. In the result , the complaint is dismissed.

DESPATCHED
DATE

C.G.No:121/2017-18/Nellore Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 21st day December 2018.

Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.